

# Something Happened. Who Do I Call?

## Call 911

- ...if there is a medical or other life-threatening emergency
- ...if you smell gas or think there is a leak
- ...if there is a fire

## Call the COAD 646-694-COAD (2623)

- ...if you're looking for information about an ongoing disaster or emergency that affects East Harlem
- ...if you're looking to volunteer or make a donation related to an ongoing disaster or emergency that affects East Harlem

## Call 311

- ...if you're looking for non-emergency information
- ...if you're looking to be connected with NYC agencies or organizations
- ...if you don't have heat or hot water in your building
- ...if there is a non-emergency public safety hazard, like an open hydrant, traffic light outage, or power outage
- ...if you're looking for information about local disasters or extreme weather
- ...to report a crime (with or without giving your name)
- ...to connect a homeless person with outreach services during severe weather

## Stay Informed

Follow these accounts for useful info and emergency alerts:

@NotifyNYC	Emergency Alerts	call 311
@nyc311	Non-emergency services	call 311
@NYC_DOT	Department of Transportation	call 311
@NYCSanitation	Department of Sanitation	call 311
@MTA	MTA	call 311
@NYCSchools	NYC Public Schools	call 311
@NYCSeniors	Department of Aging	call 311
@citymeals	Meals on Wheels	212-687-1234
@salvationarmyny	Salvation Army	212-337-7200
	NYC Emergency FoodLine	866-888-8777



